

London Borough of Hammersmith & Fulham

HEALTH, ADULT SOCIAL CARE AND SOCIAL INCLUSION POLICY & ACCOUNTABILITY COMMITTEE

18th April 2016



TITLE OF REPORT: Access to GP Services

Report of the Executive Director of Adult Social Care and Health

Open Report

Classification - For Information

Key Decision: No

Wards Affected: All

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CONTENTS	PAGE
1. EXECUTIVE SUMMARY	2
2. PATIENT EXPERIENCE IN BOOKING AN APPOINTMENT – NATIONAL PATIENT SURVEY RESULTS	3
3. GP ACCESS ARRANGEMENTS – EXTENDED AND OUT OF HOURS SERVICES	6
4. PATIENT ENGAGEMENT	9
5. RANGE OF SERVICES COMMISSIONED	10
6. PRACTICE LOCATIONS	12
7. GP WORKFORCE	12
8. PREMISES	12
9. CONCLUSION	15

APPENDICES

APPENDIX 1 – GP PRACTICE MAP

APPENDIX 2 – PRIMARY CARE AND COMMUNITY CARE ESTATE IN HAMMERSMITH AND FULHAM

1. EXECUTIVE SUMMARY

1.1. This report provides an update on the following areas:

- Patient experience of booking a GP appointment
- GP access arrangements – Extended Hours
- Services commissioned from GP Practices
- Practice locations and detail in relation to GP workforce numbers in Hammersmith and Fulham.

This report also provides information on other areas that can impact the availability of GP services to patients, in order to provide Committee members with a full overview of GP access arrangements in Hammersmith and Fulham.

2. PATIENT EXPERIENCE IN BOOKING AN APPOINTMENT

2.1 Patient Satisfaction Data - London wide analysis

The graphs below show that patient satisfaction with experience of making an appointment and ability to get through on the phone in London's boroughs varies significantly. Hammersmith and Fulham is **above London average** in terms of overall experience of making an appointment and is in the **upper quartile of London CCGs** in terms of ease of getting through on the phone.

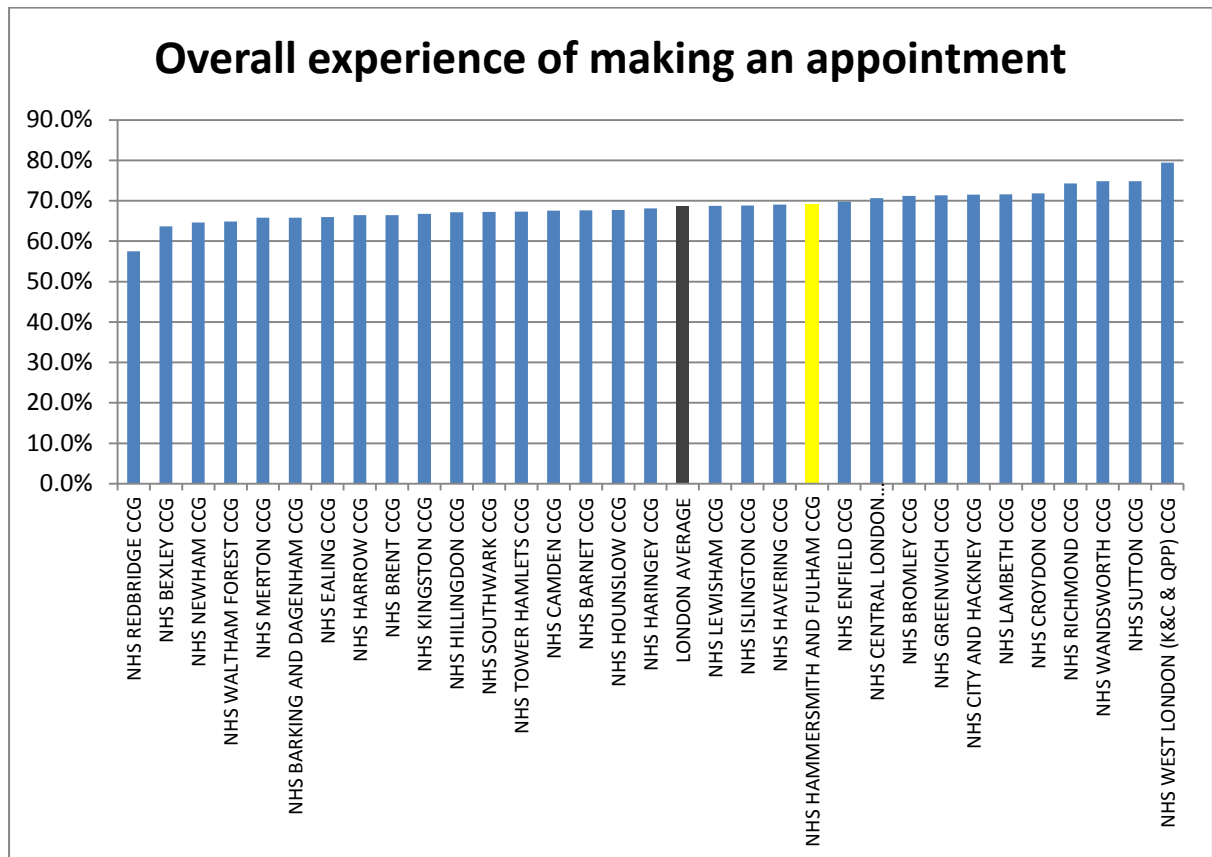


Table 1 –Overall experience of making an appointment - Source GP Patient Survey Jan 2016

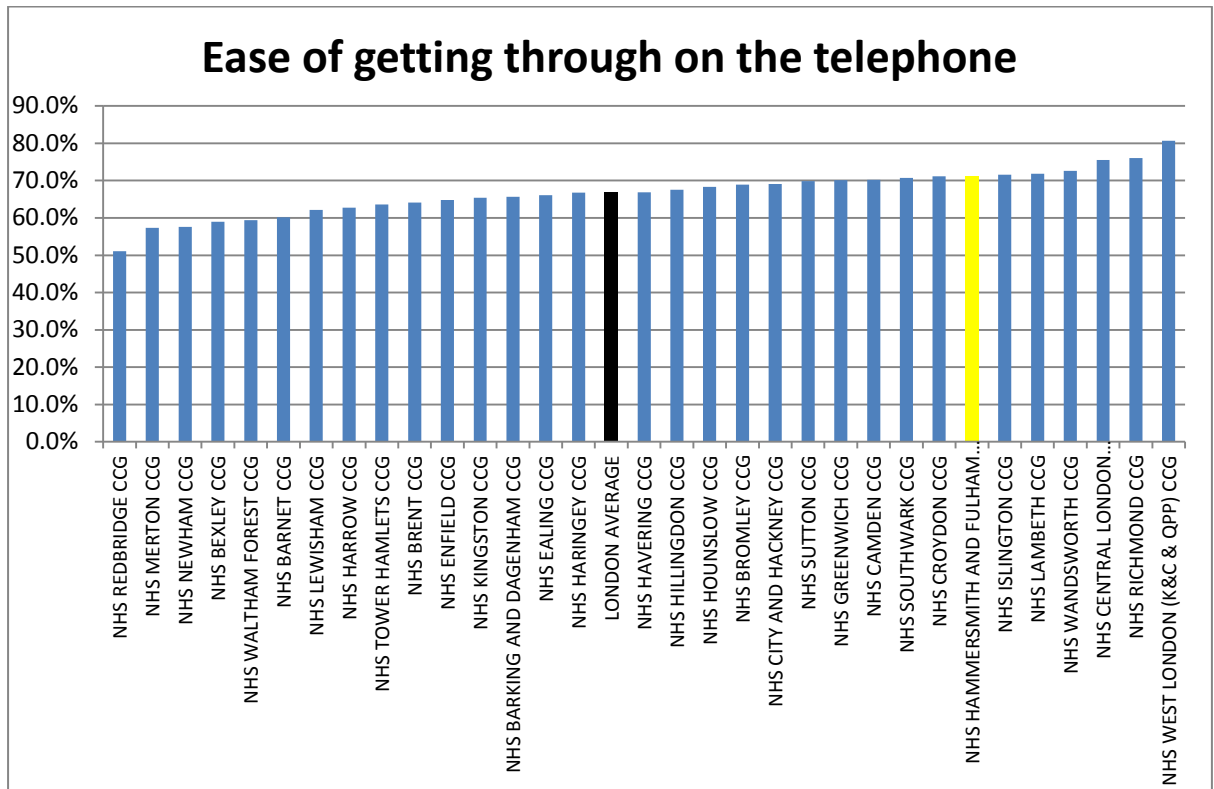


Table 2 –Ease of getting through on the phone - Source GP Patient Survey Jan 2016

Table 3 below shows patient satisfaction in Hammersmith and Fulham relative to other London CCGs across key metrics.

Above London Average

Below London Average

CCG NAME	GP Patient Survey Measures							
	Overall experience of making an appointment	Ease of getting through on the telephone	Aware of online services offered	Convenience of appointments	Able to get an appointment or speak to clinician on the same day	See preferred GP always, almost always or a lot of the time	Satisfaction with opening hours: positive	Proportion who would recommend their GP surgery
NHS REDBRIDGE CCG	57.5%	51.1%	32.0%	84.7%	34.7%	51.1%	69.4%	63.9%
NHS BEXLEY CCG	63.6%	59.0%	32.2%	89.4%	31.4%	54.2%	70.2%	68.9%
NHS NEWHAM CCG	64.6%	57.6%	25.7%	85.2%	32.3%	48.4%	74.1%	66.6%
NHS WALTHAM FOREST CCG	64.9%	59.4%	16.7%	86.7%	32.0%	48.8%	71.8%	68.0%
NHS MERTON CCG	65.8%	57.4%	24.7%	88.1%	39.1%	49.7%	69.6%	71.2%
NHS BARKING AND DAGENHAM CCG	65.8%	65.7%	19.5%	87.3%	24.8%	50.9%	73.4%	66.3%
NHS EALING CCG	66.0%	66.1%	24.3%	86.9%	30.8%	52.6%	70.8%	69.0%
NHS HARROW CCG	66.4%	62.7%	42.4%	87.6%	34.5%	49.8%	72.8%	70.8%
NHS BRENT CCG	66.5%	64.1%	26.4%	87.2%	31.6%	51.0%	71.1%	68.5%
NHS KINGSTON CCG	66.7%	65.4%	34.0%	90.3%	40.9%	55.9%	70.9%	74.9%
NHS HILLINGDON CCG	67.2%	67.6%	31.1%	87.6%	28.8%	54.9%	68.6%	69.7%
NHS SOUTHWARK CCG	67.3%	70.8%	25.7%	86.6%	30.4%	53.4%	74.5%	72.7%
NHS TOWER HAMLETS CCG	67.4%	63.6%	35.2%	88.0%	25.9%	54.1%	76.9%	71.8%
NHS CAMDEN CCG	67.6%	70.2%	36.5%	86.1%	31.9%	49.8%	69.1%	74.8%
NHS BARNET CCG	67.7%	60.1%	34.1%	89.8%	40.2%	55.2%	68.7%	73.6%
NHS HOUNSLOW CCG	67.7%	68.4%	31.0%	88.1%	28.5%	55.0%	73.6%	71.8%
NHS HARINGEY CCG	68.1%	66.7%	28.2%	88.6%	30.0%	53.4%	70.3%	70.8%
NHS LEWISHAM CCG	68.8%	62.2%	37.8%	90.2%	40.2%	49.9%	73.7%	76.2%
NHS ISLINGTON CCG	68.8%	71.6%	25.3%	87.4%	33.3%	52.9%	67.0%	74.0%
NHS HAVERING CCG	69.0%	66.9%	24.0%	90.6%	25.3%	61.8%	69.5%	70.3%
NHS HAMMERSMITH AND FULHAM CCG	69.1%	71.3%	32.9%	88.7%	27.4%	55.0%	75.9%	77.6%
NHS ENFIELD CCG	69.8%	64.8%	19.9%	89.2%	34.6%	52.8%	74.3%	72.1%
NHS CENTRAL LONDON (WESTMINSTER) CCG	70.6%	75.6%	25.7%	87.4%	29.5%	57.5%	74.6%	72.7%
NHS BROMLEY CCG	71.2%	68.9%	37.6%	90.9%	32.1%	56.7%	70.8%	75.2%
NHS GREENWICH CCG	71.4%	70.1%	20.2%	88.6%	28.6%	57.3%	74.4%	73.7%
NHS CITY AND HACKNEY CCG	71.5%	69.1%	23.7%	88.1%	36.7%	54.3%	77.8%	76.1%
NHS LAMBETH CCG	71.6%	71.8%	36.7%	90.1%	36.8%	53.7%	76.7%	77.2%
NHS CROYDON CCG	71.8%	71.2%	32.9%	90.7%	35.5%	53.8%	75.6%	73.7%
NHS RICHMOND CCG	74.3%	76.0%	35.1%	91.0%	34.2%	59.9%	69.5%	81.0%
NHS WANDSWORTH CCG	74.8%	72.6%	42.9%	91.0%	31.2%	54.6%	79.7%	81.7%
NHS SUTTON CCG	74.8%	69.9%	30.5%	92.4%	40.2%	62.4%	74.7%	78.7%
NHS WEST LONDON (K&C & QPP) CCG	79.5%	80.7%	25.2%	90.8%	29.6%	64.7%	79.1%	80.1%
London Average	68.7%	66.8%	29.7%	88.6%	32.6%	54.2%	72.8%	72.9%

Table 3: Patient satisfaction in Hammersmith and Fulham relative to other London CCGs across key metrics.

2.2 Hammersmith and Fulham CCG performance

Of the eight indicators in the table above, Hammersmith and Fulham is **above the London average** for all with the exception of same day access. The expansion of extended hours (“Weekend Plus” service) within the borough frees up **15,720 additional** GP appointments and we therefore expect to see a positive impact in the results of the next survey.

2.3. Patient satisfaction with opening hours

Hammersmith and Fulham patient satisfaction with opening hours is once again **above London average**. Generally patient views as expressed in the GP Patient Survey (see Table 4 below) strongly prioritise Saturday and evening opening and this is also the case in Hammersmith and Fulham.

Section 3 of the paper describes the extended hours provision across the borough.

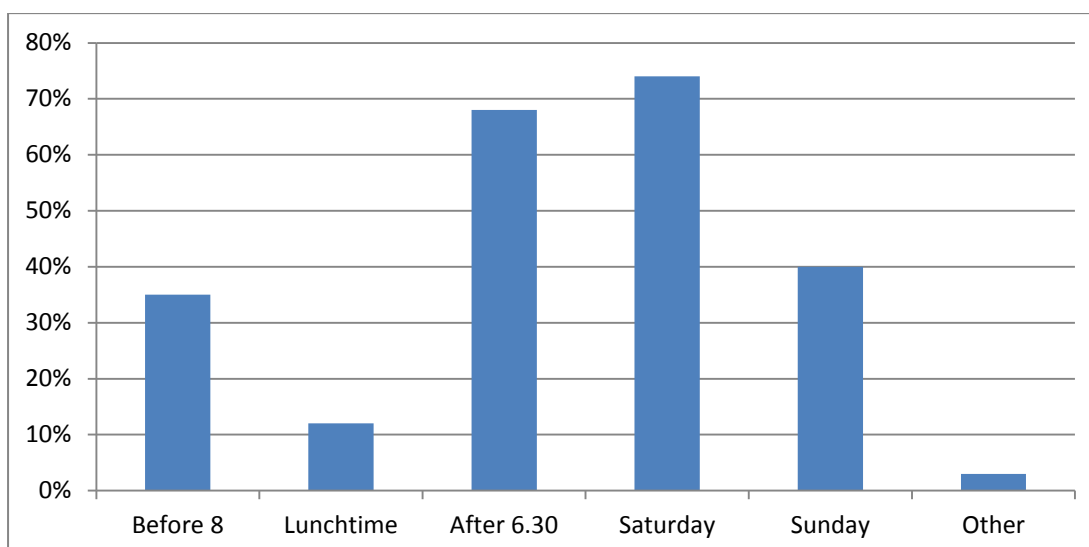


Table 4: Patients across London asked which additional opening times would make it easier to see or speak to someone

3. GP ACCESS ARRANGEMENTS

3.1 Extended Hours – Local scheme arrangements

Currently, 19 Practices are providing Extended Hours under the existing scheme commissioned by the CCG, to their own registered patients. **This results in a total of 177.75 hours of access outside of core hours per week.**

A further 4 practices in H&F provide extended hours to their own registered patients according to the nationally directed enhanced service (DES) commissioned by NHS England and a further 3 Practices provide extended hours services to their own registered patients as part of their contract.

A total of 26 Practices provide extended hours for their patients and in addition to core service provision, a total of **91 GP appointments per 1000 patients¹** is available each week.

The Practices that do not provide extended hours for their own patients refer to the local hubs (mentioned below in 3.2)

3.2 Weekend Plus Service

The Weekend Plus Service was launched on 26th September and is designed to provide all patients in Hammersmith and Fulham with access to bookable appointments with a GP or practice nurse. The hubs are staffed as follows:

- One GP
- One Practice Nurse
- Two receptionists

¹ Data taken from the Prime Ministers Challenge Fund online survey completed by Hammersmith and Fulham GP Practices.

Operating out of three GP Practice hubs extra appointments are available early in the morning or later in the evening Monday to Friday as well as weekends. Patients can book these appointments through their own GP and they can be used for standard check-ups, minor wound care, cervical screening, contraceptive advice or vaccines.

They do not have to be registered with the practice offering the extended hours to use this service, and doing so will not affect their registration with their own GP.

Public Health England

NHS
Hammersmith and Fulham
Clinical Commissioning Group

Need to see a GP or nurse in the evening or at the weekend?

You can now pre-book appointments for seven day GP and practice nurse services in Hammersmith & Fulham.

To find out how to book a weekend or evening appointment, speak to your GP practice or visit:
www.staywellnwl.nhs.uk

STAY WELL THIS WINTER

www.staywellnwl.nhs.uk

Melissa Dalton, Nurse

In addition, one GP appointment slot per hour of extended hours opening is available for patients who need to see a GP or practice nurse urgently. These are accessed through the NHS 111 Service. The new service provides:

- Provision of an additional 7.5 hours each week; 1.5 hours per day **per hub** (6:30pm – 8pm), Monday to Friday, including weekday public/bank holidays, meaning that a **total 22.5 additional hours** are available for GP and Practice Nurse Extended Access appointments during the week.
- Provision of an additional 12 hours at weekends **per hub**; meaning that a **total 36 additional hours** will be available for Extended Access appointments during the weekend.

There are three Practice hubs and weekend plus opening times are as follows:

1. Brook Green Medical Centre, Bute Gardens, W6 7EG

Mon – Fri 18:30 – 20:00
Sat & Sun 9:00 – 15:30

2. Parkview (Drs Canisius and Hasan), Parkview Centre for Health & Wellbeing, Cranston Court, 56 Bloemfontein Road, W12 7FG

Mon – Fri 18:30 – 20:00
Saturday 9:00 – 17:30
Sunday 9:00 – 13:00

3. Cassidy Medical Centre, 651A Fulham Road, SW6 5PX

Monday 18:30 – 20:00
Tuesday 7:00 – 8:00; 18:30 – 19:00
Wednesday 7:00 – 8:00; 18:30 – 19:00
Thursday 7:00 – 8:00; 18:30 – 19:00
Friday 18:30 – 20:00
Sat & Sun 9:00 – 15:00

3.2.2 Weekend Plus activity

Appointments at these hubs are available up to two weeks in advance. Patients can access these appointments by contacting their practice to book an appointment.

In the period 1st October to 31st December 2015, 3190 GP appointments out of 3992 available were booked (80%) and 1530 Nurse appointments out of 3785 available were booked (40%).

In terms of GP appointments booked;

- **58%** of appointments were booked in advance of more than a day
- **42%** of appointments were booked by patients on the day (and potentially were booked by patients for urgent care treatment)
- **51/663** appointments available for patient redirections via the 111 service were booked through the 111 service. This is however a conservative estimate, as providers have reported that a greater number of patients have attended via referral by the 111 service (although no appointment pre booked)

The 111 service provider (London Central and West Unscheduled Collaborative – LCW) are implementing a solution whereby the service will be able to book directly onto the clinical system; this will mean that we will be able to capture more accurately the numbers of patients being booked into the service.

The CCG has agreed specific key performance indicators in relation to the delivery of this service from providers and which include ensuring that 70% of GP appointments available are bookable by patients from other practices. In the period October to December 2015, 36% of appointments were booked by patients from other practices, however more recent data (January 2016) would indicate that a greater proportion of patients registered at other

practices are booking available appointments. To date, **a total 26 practices** have booked appointments for their patients in the Weekend Plus sessions.

We are currently looking at how we can improve patient uptake, especially of nurse appointments.

Anecdotal evidence from providers, via contact with patients, has been positive with patients appreciative of being able to book an appointment at times that are convenient for them, particularly at a weekend, this strongly concurs with National Patient survey results which indicate patients preference for evening and weekend opening, however as per all other OOH services, there is a plan to gather more comprehensive patient feedback to inform service development.

3.3 Urgent Care – Out of Hours and 111

In Hammersmith and Fulham CCG, 30 practices have opted-out of Out of Hours services, and one practice has opted-in to provide Out of Hours services. London Central and West Unscheduled Care Collaborative (LCW) is the provider for all opted-out Out of Hours services. The provider of out of hours services for opted out practices can be decided by the individual practice but in most cases is provided by LCW within Hammersmith and Fulham CCG. NHS 111 services in the borough are also provided by London Central and West Unscheduled Care Collaborative (LCW).

4. PATIENT ENGAGEMENT

4.1 Patient Engagement on GP Access

4.1.1. Hammersmith and Fulham Neighbourhood Forums

Hammersmith and Fulham neighbourhood health forums were recently run by the council. A key topic for discussion was in relation to GP access and Cllr Holder is compiling feedback from these events and will make the CCG aware of key themes in relation to GP access.

4.1.2. Raising awareness of the Weekend Plus Service

The CCG is keen to receive feedback from patients about the GP services that they receive. At the CCG's December Patient Reference Group, an update was given to patient representatives in relation to the new Weekend Plus service and **positive feedback** was received with an action to further promote the service amongst all patient groups.

4.1.3. GP Federation role in increasing patient engagement

The GP Federation has recently contracted with **Healthwatch** in order to develop the existing Patient Participation Groups within each practice. This will lead to PPG networks that can feed into the Patient Reference Group run by the CCG in order to strengthen the patient voice in commissioning decisions and improving the quality of primary care.

As part of GP Access funding available (previously Prime Ministers Challenge Fund), the GP Federation has commissioned GP Practices to deliver "engagement weeks" which are designed to **increase patient awareness of accessing online services, including making or cancelling a GP appointment as well as ordering repeat prescriptions.**

Healthwatch will be contributing to these sessions to further encourage patient recruitment for Patient Participation Groups.

4.1.4. Patient Voice Indicators for measurement

The CCG are seeking to engage with patients around the inclusion of specific Patient Voice indicators for GP Practice performance measurement and we will be attending the Patient Reference Group (PRG) on Thursday 14th April to discuss this with patient representatives present.

4.1.5. Primary Care Co- Commissioning

The NHS England and Hammersmith and Fulham CCG joint commissioning committee has the primary purpose of jointly commissioning GP services for Hammersmith and Fulham patients and members of the public are invited to attend the meetings held in public. Key objectives for the committee is to establish and / or maintain:

- Improved access to primary care and wider out-of-hospitals services with more services available closer to home
- High quality out-of-hospital care.
- Improved health outcomes, better access to services and reduced health inequalities.
- A better patient experience through more joined up services.

5. RANGE OF SERVICES COMMISSIONED

GP Practices are commissioned to deliver a number of services to patients in addition to their core contract.

5.1 Directed Enhanced Services

NHS England commission Practices to deliver the following Enhanced services:

- Facilitating timely diagnosis and support for patients with Dementia (30 out of 31 Practices provide this service)
- Learning Disability Health Checks (all Practices provide this service)
- Avoiding unplanned admissions (all Practices provide this service)
- Minor Surgery (11 out of 31 Practices provide this service)
- Childhood Immunisations (all Practices provide this service)
- Influenza Immunisation (all Practices provide this service)
- Pneumococcal Immunisation (all Practices provide this service)
- Drug misuse service (8 out of 31 Practices provide this service)
- Sexual Health Services (22 out of 31 Practices provide this service)
- NHS Health checks (30 out of 31 Practices provide this service)

5.2 Local Services (previously called Out of Hospital Services (OOHS))

Hammersmith and Fulham CCG has commissioned the Hammersmith and Fulham GP Federation to provide patients with 19 local services in 2015/16. These are **population-based services** meaning that regardless of where patients are registered, they should be able to access all services commissioned. The GP Federation, which is

an umbrella organisation comprising of all GP Practices in the borough, is responsible for ensuring full population coverage of services commissioned.

The services commissioned and their commencement dates are as follows:

Service	Start Date
Anti-Coagulation Initiation	5 th August
Anti-Coagulation Monitoring	1 st July
Phlebotomy	1 st July
Complex Common Mental Health	1 st November
Severe and Enduring Mental Health	5 th August
Electrocardiogram (ECG)	5 th August
Ambulatory Blood Pressure Monitoring (ABPM)	5 th August
Near Patient Testing	1 st July
Case Finding and care management	1 st July
Homeless Health	5 th August
Service for patients at high risk of developing Diabetes	1 st July
Diabetes Level 1	1 st July
Diabetes Level 2	5 th August
Simple Wound Care	1 st July
Complex Wound Care	5 th August
Ring Pessery	5 th August
Extended Hours Service (Weekend Plus)	26 th September
Coordinate my Care	1 st July
Spirometry Testing	5 th August

*Flex data

**Appointment data from 1st October to 31st December 2015

5.2.1. Contract Monitoring

The CCG closely monitors activity levels across all local service commissioned services and meets formally with the GP Federation to review activity and quality as well as focussing on how activity levels can increase in 16/17.

5.2.2. Patient Engagement

A Patient Engagement Committee (PEC) has been established and led by patients to develop communication material to make patients aware of services now available. This group is finalising survey questionnaires to enable patient feedback on the quality of services commissioned. The Hammersmith and Fulham GP Federation is also working alongside Healthwatch who will work with individual practices and patients to support patient feedback on services provided.

5.2.3. Service review

H&F CCG are undertaking a review of the services commissioned in close liaison with the GP Federation and practices as well as colleagues from the other CCGs in CWHHE. This review will consider how the description of services to be delivered may

need to be amended or clarified to help improve the quality and the delivery of patient care. The CCG will implement necessary changes as agreed to support the continued development of high quality primary care.

6. PRACTICE LOCATIONS

Appendix 1 provides a map indicating where all 31 Practices are located.

7. GP WORKFORCE IN HAMMERSMITH AND FULHAM

There are approximately 136 GPs working in Hammersmith and Fulham

Training Practices

There are 7 Practices in Hammersmith and Fulham that train qualified doctors to complete the final stages of their GP Training. These Practices are:

- Richford Gate Medical Centre
- Brook Green Medical Centre
- Hammersmith Bridge Surgery
- Park Medical Centre
- North End Medical Centre
- The Lillie Road Surgery
- Parkview Medical Centre (Drs Canisius and Hasan)

8. GP PREMISES

8.1 Background

- We have 31 GP practices who each belong to one of five networks.
- The London Borough of Hammersmith & Fulham (LBHF) are also working on their estates strategy, which shall be completed in 2016. Joint developments and colocation of services are considered as positive by both parties and **we have regular meetings with London Borough of Hammersmith and Fulham officers** from Valuation and Property Services and Planning where we discuss this and another issues such as population growth linked to property development.

Appendix 2 provides an overview of all Primary Care and Community Care estate in Hammersmith and Fulham.

8.2 Population Growth

We use various population growth datasets in our planning including those of the Healthy Urban Development Unit, the London Borough of Hammersmith and Fulham Population Census and the Joint Strategic Needs Assessment.

The Office for National Statistics estimates the current resident population of 179,000 people, living in 6.3 square miles. The population is expected to increase in the medium to long term, particularly in areas such as White City in the north of the borough.

The 2013 GLA (central trend) projections show that the number of households is expected to increase by 1.5% between 2014 and 2019 (1177 households); and by 2.7% up to 2024 (2128 households) and by over 6% to 2041 (almost 5000 households).

8.3 CCG Opportunities

- **Partnership Working.** We will continue to engage with local forums and in joint initiatives to provide enhanced care in fit for purpose premises. The One Public Estate Initiative is to be pursued to create more new estate across the public sector.
- **Transformation of Services.** Improving and evolving the way services are delivered across health and social care will result in changes to estate requirements, for example increasing the use of Technology. Application of new technologies will allow greater access for some of our residents and enable greater efficiency within the estate.
- **Development of health and social care hubs.** Building on the success of the Parkview Centre for Health and Wellbeing, the CCG is taking forward the development of a new expanded hub at Parson's Green and an expanded hub within the local hospital at Charing Cross.

8.4 Estates

i. Hubs

- Parkview Centre for Health and Wellbeing was opened in 2014 and provides Hub services for the north of the borough.
- Two Hub sites have been identified in the south of the borough; Parsons Green and Charing Cross Local Hospital.

ii. Primary Care Premises Investment

The primary care estate is a vital part of the health estate infrastructure in the Borough and the CCG is committed to ensuring that practices operate from premises which are fit for purpose, provide sufficient capacity to respond to population growth and align with national and local commissioning priorities.

The CCG is in the process of developing a primary care investment plan which will be available by the end of March 2016 and will identify where investment in the primary care estate infrastructure is needed in the future. The document will take into account planned investment via the creation of Out of Hospital Hubs, the Primary Care Transformation Fund (formerly Primary Care Infrastructure Fund) and Section 106/Community Infrastructure Levy opportunities.

The key criteria identified nationally, and supported locally, for investment in primary care premises are:

- contribute to 7 day access to effective care
- increase capacity of Primary Care
- enable access to wider range of services to reduce unplanned admissions to

- hospital
- increase training capacity in general practice
- support the delivery of the Out of Hospital Strategy and delivery of community based services as part of the CCG commissioning intentions

In addition PCIF 2015/16 funding is being used to carry out condition and capacity surveys at GP premises by the end of March 2016 to identify schemes for future investment. All bids will be subject to an affordability assessment.

iii. Development proposals

- **Parsons Green.** A proposal is being developed for consideration by the CCG, CLCH and NHSE, proposing a redevelopment of the site to provide primary care (GP) facility and generic clinical rooms for Hub services.
- **Milson Road.** A proposal is being development for consideration by the CCG, NHSPS and NHSE to accommodate two GP practices and associated health and social care and community services. The CCG held a co-design workshop with staff, service users and the community to look at future use of the site. The results of which will feed into development proposals.



Help us to design the future of Milson Road Health Centre

- Hammersmith & Fulham Clinical Commissioning Group (CCG) plans to refurbish and develop Milson Road Health Centre
- Join the CCG at a co-design workshop where staff, service users and the community can design plans together



When:
Thursday 14 April
6pm – 9pm

Where:
Masbro Centre,
87 Masbro Road,
London W14 0LR

Refreshments provided

Please note: workshop spaces are limited so advance booking is required.

To book:
Email events@membra.co.uk or
telephone **0800 731 0319** to reserve your place.

If you have access needs or require special assistance please let us know at time of booking.

- The (Old) White City Health Centre and Stamford Brook are currently held as an options for a mental health Recovery House, subject to further discussions with West London Mental Health Trust.
- Bridge House Centre for Health: the CCG is in dialogue with the landlord (CHP) to convert second floor void office space to a clinical suite.

9. CONCLUSION

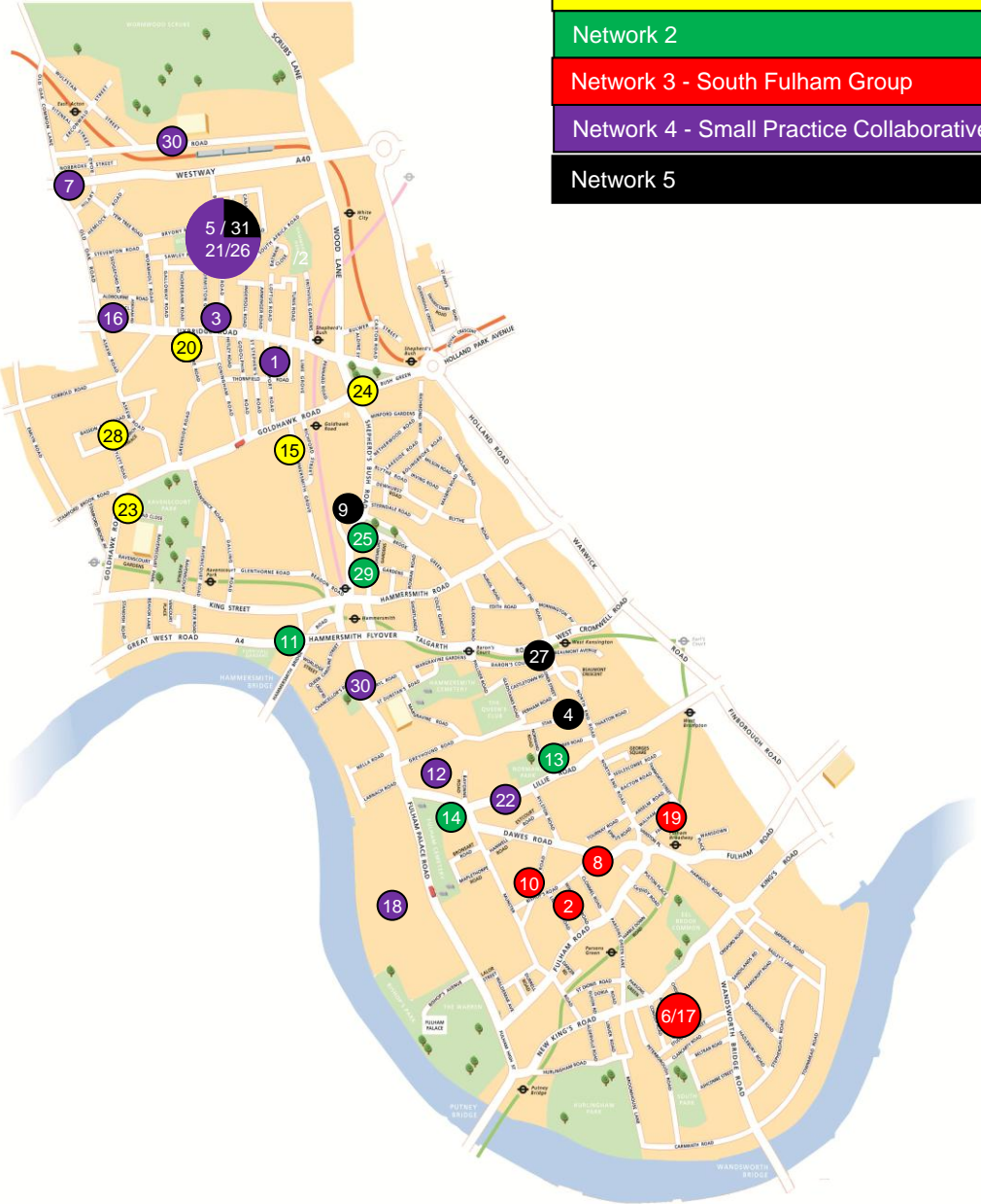
- Patient Satisfaction in Hammersmith and Fulham across seven out of eight key metrics measured in the GP Patient Survey is higher than the London average. Further work is required by NHSE working closely with H&FCCG, to understand low levels of patient reported satisfaction with same day access. It is envisaged, however, that future patient surveys may indicate increased patient satisfaction following the introduction of the Weekend Plus service in Hammersmith and Fulham and the availability of additional GP appointments.
- There are comprehensive arrangements in place for patients to access GP services outside of core opening hours, with the majority of Practices providing an extended hours service to their own patients as well as the Weekend Plus service which is available to all patients across the borough. This means that patients are able to see a GP at a time that is convenient to them and reflects National Patient Survey results which indicate that patients would prefer to be seen weekday evenings and on a Saturday and Sunday.
- The CCG is keen to receive feedback from patients about the GP services that they receive and will review emerging themes following the recent Hammersmith and Fulham Neighbourhood Forums.
- GP Practices in Hammersmith and Fulham provide a full range of enhanced services which are over and above core GP services. *Local Services* commissioned by the CCG are population based services meaning that regardless of where patients are registered, they are able to access the services commissioned.
- Hammersmith and Fulham CCG has a high proportion of GP training Practices that train qualified doctors to complete the final stages of their GP Training. Having local experience whilst training in a supportive environment is conducive to retaining locally trained clinical staff.
- Hammersmith and Fulham CCG is developing a robust premises development strategy and is working jointly with the London Borough of Hammersmith and Fulham **officers** from Valuation and Property Services and Planning to discuss issues such as population growth linked to property development.
- The CCG is looking to develop expanded health and social hubs in Parsons Green and Charing Cross Hospital, building on the success of the Parkview Centre for Health and Wellbeing
- The CCG is in the process of developing a primary care investment plan which will be available by the end of March 2016 and will identify where investment in the primary care estate infrastructure is needed in the future.

- There are two development proposals being developed for consideration by the CCG – Milson Road and Parsons Green.
- The CCG held a co-design workshop with staff, service users and the community to look at future use of Milson Road site. The results of which will feed into development proposals.

Appendix 1

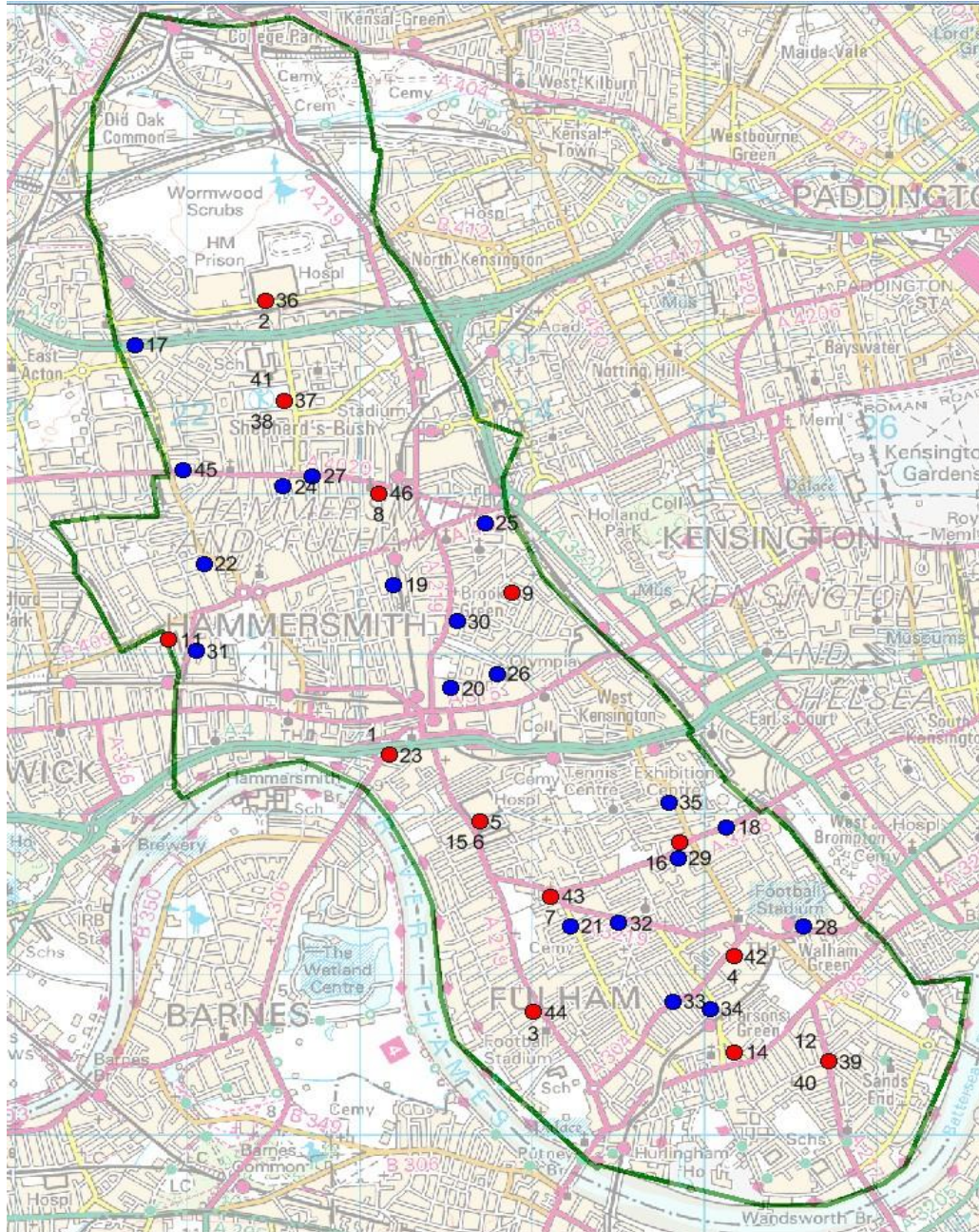
H & F GP Networks

Network 1
Network 2
Network 3 - South Fulham Group
Network 4 - Small Practice Collaborative
Network 5



No	Practice	RAW List Size	Network List
15	The Bush Doctors	12173	42570
20	Park Medical	9021	
23	Richford Gate Medical Practice	10576	
24	New Surgery	5441	
28	Ashchurch Surgery	5359	
11	Brook Green Surgery	4392	43822
13	The Hammersmith Surgery	9362	
14	Brook Green Medical Centre	12770	
25	Dr Jefferies and Partners (Mun	14506	
29	Dr Jefferies & Partners (Lillie F	2792	
2	Ashville Surgery	10879	42341
6	Fulham Medical Centre	7033	
8	Lillyville Surgery	8150	
10	Sands End Clinic	8054	
17	Dr Das & Partners (South Fulham Medical Centre)	3231	
19	Cassidy Medical Centre	4994	
1	Hammersmith & Fulham Centre	7280	46266
3	Shepherds Bush Medical Centr	3251	
5	The Westway Surgery	3512	
7	Parkview Practice (Dr Canisius & Dr Hasan)	4661	
12	Fulham Cross Medical Centre	2508	
16	Palace Surgery	5265	
18	Sailsbury Surgery	1435	
21	Parkview Medical Centre (Dr Kukar)	1852	
22	The Medical Centre / Dr Kukar	6561	
26	The Surgery (Dr Uppal) - Parkview and Southall	6873	
30	Old Oak Surgery	3068	
4	North End Medical Centre	18332	34918
9	82 Lillie Road Surgery	7655	
27	Canberra Centre for Health	4078	
5	Sterndale Surgery	4853	
		209917	

Appendix 2: The Estate Overview



No.	Property Name	No.	Property Name
1	Hammersmith Bridge Road Surgery	24	The New Surgery
2	Hammersmith Hospital Urgent Care Centre	25	The Bush Doctors
3	Palace Surgery	26	Brook Green Surgery
4	Cassidy Medical Centre	27	Shepherds Bush Medical Centre
5	Charing Cross Hospital (Walk-in Centre)	28	The Fulham Medical Centre
6	Charing Cross Hospital (Polyclinic)	29	Lillie Road Practice
7	Fulham Cross Medical Centre	30	Sterndale Surgery
8	Old Oak Surgery (41 Uxbridge Road)	31	Park Medical Centre
9	Milson Road Health Centre	32	Salisbury Surgery
10	White City Health Centre	33	Lilyville Surgery
11	Stamford Brook Centre	34	Swan House
12	Bridge House Centre for Health	35	North End Medical Centre
13	Parkview Centre for Health and Wellbeing	36	Hammersmith Hospital
14	Parson Green Health Centre	37	Parkview Medical Centre
15	Richford Gate	38	Parkview Centre For Health
16	Normand Croft School	39	The Surgery (Bridge House C for H)
17	The Surgery	40	Sands End Health Clinic (Bridge House C for H)
18	The Surgery	41	Canberra Centre For Health (Parkview Centre for Health and Wellbeing)
19	Richford Gate Medical Practice	42	Cassidy Medical Centre
20	Brook Green Medical Centre	43	Fulham Cross Medical Centre
21	The Medical Centre	44	Palace Surgery
22	The Ashchurch Medical Centre	45	The Medical Centre (Parkview Centre for Health)
23	The Surgery	46	The Old Oak Surgery
		47	Parkview Practice (Parkview Centre For Health)